

Animal Health Policies

The Nebraska Humane Society has approximately 25,000 animals come through our doors every year. This means that our veterinary staff stays very busy! We do our very best to ensure that the pet you are adopting is healthy, but it is important to remember that health issues may arise.

Because we are unable to offer a health guarantee on any of our animals, we are unable to offer refunds.

Things to remember in the event your pet has an unforeseen health concern:

- Not every animal on the adoption floor has had a complete physical exam by our veterinary staff. This means that some medical conditions may go undetected during the animal's stay at our shelter.
- Because we do not know the history of many of our animals, it may be possible your pet has some type of internal or external parasite. If an animal shows clinical signs of parasites while at the shelter, we will begin the treatment process. It is your responsibility to follow up regarding treatment recommendations with your veterinarian.
- While the Nebraska Humane Society adheres to strict hygiene and cleaning protocols, the potential for an animal to become ill is always present. It is possible that your newly adopted pet has been exposed to bacteria and viruses that can cause diseases including, but not limited to, upper respiratory infections and kennel cough. Treatment of any of these illnesses post adoption is the responsibility of the owner.
- Until your veterinarian has cleared your newly adopted pet, you may want to avoid having them share food, water, or toys with other animals. Feces should be cleaned up immediately.
- It is important to remember that conditions like upper respiratory infection, kennel cough, fecal parasites, etc. are not considered major medical problems. Treatment of these conditions will be your responsibility.
- **We encourage you to take your newly adopted pet to your veterinarian for a full physical exam within 72 hours of adopting. Maintaining regular vet visits is important to the health of your new pet. Unless otherwise directed, we recommend separating your newly adopted pet until they have been cleared by your veterinarian.**

Please note:

- **We stand behind our surgical procedures. Any complication pertaining to the spay or neuter site will be repaired or treated by our veterinarians at no cost to you.**
- **We cannot reimburse medical expenses you incur after adoption. Please call if you have any questions prior to beginning treatment with your veterinarian.**

We pride ourselves in providing as much medical information as possible for your newly adopted pet. We want your adoption experience to be fun and rewarding because positive word of mouth helps us increase our adoption numbers and save lives!

Please feel free to call us with any concerns you may have about the health of your newly adopted pet. We can be reached at **402-444-7800 ext. 2266**. Remember to rely on your own veterinarian for the future health care needs of your pet. Thank you for adopting a shelter animal!